

Case Manager



What will I be doing?

As a Community Corrections case manager, you will be responsible for managing offenders who require supervision within the community according to orders made by a court or the Parole Board Queensland.

You will play a vital role in protecting the community as a member of one of Queensland's top public safety agencies. Working as part of a dedicated team, you will act as an agent of change to address offending behavior and encourage rehabilitation, making our communities safer by reducing reoffending.

Offenders may be subject to a community-based order or parole. Our case managers are trained to expertly tailor their supervision to the needs of each offender.

Why do we need case managers?

The role of a case manager is to assess and manage risk, and provide support to those who come into contact with Community Corrections.

Case managers identify triggers which could lead to reoffending such as alcohol and drug abuse, accommodation instability, and loss of work.

Case managers work collaboratively with stakeholders including police to monitor offenders. You will step in to find out how the offender is managing a situation and provide them with guidance, or refer them to intervention or support services to help manage their individual needs.

What training do I need?

You will need a Bachelor's degree relevant to the human services or criminology fields. Once you have attained a position within Community Corrections you will also be given the opportunity to complete a Certificate IV in Correctional Practice through the QCS Academy.

